

# Understanding Sendero's Role as a UKG Services Partner

Implementing a Human Capital Management (HCM) system can be a complex endeavor, especially when considering the intricacies of overlaying technology on top of overarching business strategies and ensuring that the final product aligns with the organizational vision. Client-side Services Partners serve as advocates for strategic objectives, offering capabilities to ensure the seamless alignment of technology with business needs.

## WHAT SENDERO PROVIDES AS A UKG SERVICES PARTNER

- 1 Strategic Definition:** Translating client visions into actionable plans by refining or crafting clear strategies that align with organizational goals and drive results.
- 2 HR Transformation Consulting & Business Analysis:** Helping the client change and improve its HR processes in conjunction with the new solution through system design requirements definition and test plan execution.
- 3 Stakeholder Management & Accountability:** Making sure all involved parties stay informed throughout the project lifecycle and ensuring technical teams meet business needs in a timely manner by monitoring progress and addressing risks.
- 4 Conversion & Integration of Client-Side Systems:** Preparing the client's legacy systems to be properly incorporated with the new solution and providing the client with context around downstream impacts to assist with informed decision-making.
- 5 Client-Side Project Management & Support:** Guiding the client through the technology implementation by providing system design reviews, business process reengineering, subject matter expertise, implementation guidance, test plan & execution assistance, documentation, training & optimization services, change management, and organizational readiness.

## REASONS TO CHOOSE SENDERO AS YOUR SERVICES PARTNER

### Prompt Preparation Capabilities:

Sendero excels in assembling staff quickly to undertake essential pre-work activities including integration identification, application mapping, and data conversion. We ensure that crucial groundwork is laid before implementation begins, setting the stage for successful project execution.

### Collaborative Culture:

We foster a collaborative culture that ensures seamless system implementation aligned with client needs. By working closely with client teams, Sendero gains a deep understanding of company objectives, guaranteeing solutions that meet expectations and address the unique challenges of each industry.

### Full-Service Consulting Expertise:

At Sendero, we offer comprehensive consulting services to maximize the transformation potential of UKG products for clients. Through a suite of tailored services, we deliver measurable results and drive impactful change.

### Consistent Advocacy & Reliability:

We prioritize advocating for the client vision and alignment with technical teams to keep projects on track. Sendero's commitment to reliability assists in completing the project within scope, budget, and timeline.

### Vast Industry Experience:

With extensive industry experience, Sendero brings a wealth of insights to navigate the intricacies of your specific sector. Leveraging our deep understanding, we provide tailored solutions that address industry-specific challenges and drive success.

## CONTACT

Interested in learning more about how Sendero can drive success throughout your system implementation? Contact us today or learn more on our [UKG Marketplace profile](#).



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